



## **Weekly Estate Bulletin – Golden Lane Estate.**

**Week ending 4 June 2021**

### **Estate Matters:**

**Estate Staff can be contacted on 0207 253 2556 or email:**  
**[goldenlane@cityoflondon.gov.uk](mailto:goldenlane@cityoflondon.gov.uk).**

Residents are reminded that dogs are not permitted on the Estate with the exception of registered guide dogs and hearing/assistance dogs and dogs. View the City of London's Pet Policy at:

**<http://democracy.cityoflondon.gov.uk/documents/s52805/Appendix%201%20Pets%20Policy.pdf>**

#### **Communal Repairs**

Uneven tarmac at Hatfield House east by paved area – originally reported on 25 May 2021. Status: Contractor attended to view the job on 28 May but is awaiting approval of quote from Wates living space to complete.

Dripping waste pipe in basement shed section at Basterfield House – Status: Contractor due to attend Monday 7 June.

Drip from roof onto communal ground floor balcony at Cuthbert Harrowing House – return visit requested on 3 May 2021. Status: Unknown

Blockage in underground area by garages 6 & 7 – reported on 3 May 2021. Status P1 raised.

West entry door not closing at Hatfield House – reported on 4 May 2021. Status: P1 requested. Status: contractor attending Monday 7 June.

Faulty communal lights outside flats 102, 106, 116, shed 4 first floor, flats 202, 210-212 Crescent House – reported on 4 May 2021. Status: Unknown

**For repair issues, residents should contact the Repairs Team directly on 0800 035 0003. Residents with other enquiries can also call 020 7256 6583 outside office hours.**

# COVID-19

**NHS**



HM Government



## Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email [col-covid-19@cityoflondon.gov.uk](mailto:col-covid-19@cityoflondon.gov.uk)

## Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email [city.advice@toynbeehall.org.uk](mailto:city.advice@toynbeehall.org.uk)

*City Advice service is a free, impartial and confidential.*

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email [col.vva@victimsupport.org.uk](mailto:col.vva@victimsupport.org.uk) (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.



**Stay alert, control the virus, save lives**