



Weekly Estate Bulletin – Golden Lane Estate.

Week ending 25 June 2021

Estate Matters:

Communal repairs

Gt Arthur House

Rainwater is getting in behind the paint work on Gt Arthur House fire escape between floors 13-14 and 10-11 - Reported on 21.6.21. Status: Order raised, and wates attended on 23.6.21. However, further investigation is required.

Roof pond pump has malfunctioned - Reported on 21.6.21. Status: Order raised, and Wates electrician attended on 23.6.21. However, further investigation is required.

Small crack present in lower pane on main entry door. Reported on 21.6.21. Status: order raised, and glazier attended on 23.6.21 to measure glass.

Crescent House

Deteriorated concrete above waste stack adjacent to garage 9 at basement level - Reported on 23.6.21. Status: Order raised. Wates scheduled to attend today 25.6.21

Corroded, leaking gully on ceiling adjacent to garage 35 – Reported on 23.6.21. Status: Order raised, and Wates scheduled to attend on 28.6.21

Impact breakage on glass panel on third floor lift lobby – Reported on 25.6.21. Status: unknown.

Cracked Perspex cover on name plate outside Crescent House Shakespeare entrance – reported on 25.6.21. Status unknown.

Hatfield House

West entry door is slamming – Reported on 25.6.21. Status: P1 order raised, and wates scheduled to attend today.

Useful numbers:

Repairs hot line: 08000 350 0033

Noise team: 020 7606 3030

Bishopsgate Police: 020 7601 2606

Estate office: 020 87253 2556

COVID-19

NHS



HM Government



Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email col-covid-19@cityoflondon.gov.uk

Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email city.advice@toynbeehall.org.uk

City Advice service is a free, impartial and confidential.

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email col.vva@victimsupport.org.uk (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.

