



Weekly Estate Bulletin – Golden Lane Estate.

Week ending 19 November 2021

Estate Matters:

Communal repairs

Cuthbert Harrowing House

X 4 uneven paving slabs outside bay 2 – Reported to Barbican repairs on 19.11.21. Status: Unknown

Gt Arthur House

X 2 fire doors not closing properly on floors 1 and 14 - Reported to Barbican repairs on 17.11.21. Status: P2 raised on 18.11.21.

Crescent House

Multiple lights out on several floors - Reported to Barbican repairs on 16.11.21. Status: P1 order raised on 17.11.21. Electrician attended on 17.11.21.

Hatfield House

West stair lights not functioning - Reported to Barbican repairs on 16.11.21. Status: P1 order raised on 17.11.21. Electrician attended on 17.11.21. Several light fittings will need replacing due to rainwater entering the fittings and causing the lights to trip out.

Other estate matters

Our door entry fob programmer is now working again but unfortunately, we cannot programme fobs for Stanley Cohen House. We are also low on blank fobs, so can residents please only request a fob if you have lost one or your existing fob has stopped working.

Estate Staff can be contacted on 0207 253 2556 / 07715602676 or email goldenlane@cityoflondon.gov.uk.

If you require recycling bags, please contact the recycling call centre on 020 7606 3110 as we are no longer keep them at the estate office.

For repair issues, residents should contact the Repairs Team directly on 0800 035 0003 or email propertyservices@cityoflondon.gov.uk.

COVID-19

NHS



HM Government



Help for residents

If you live in the Square Mile and require support in relation to COVID-19:

- Call **020 7606 3030**
- Email col-covid-19@cityoflondon.gov.uk

Access support

If you are worried about money, or need advice on debt, benefits, housing and other issues call **City Advice**:

- **020 7392 2919**
- Email city.advice@toynbeehall.org.uk

City Advice service is a free, impartial and confidential.

If you require support from Adult Social Care, call the Duty Team on:

- **020 7332 1224** (9am - 5pm, Monday to Friday)
- **020 8356 2300** (for all other times, including weekends)

If you have a concern about a child or young person that lives in the City of London, call the Children and Families Team on:

- **020 7332 3621** (9am to 5pm, Monday to Friday)
- **020 8356 2710** (at all other times, including weekends)

If you are affected by domestic abuse there is support available over the phone. Please call Victim Support on **07944 634946** or email col.vva@victimsupport.org.uk (9am to 5pm, Monday to Friday).

- 24-hour support is available from the National Domestic Abuse Helpline on **0808 2000 247**.



Stay alert, control the virus, save lives

