

**GOLDEN LANE ESTATE
GREAT ARTHUR HOUSE
Curtain Wall and Window
Replacement Project
RESIDENTS' UPDATE
February 2016**



Previously

Following my January 2016 newsletter, I would like to further update residents.

The Current Situation.

As I am sure that you are aware, Keepmoat have established their site compound at the base of the block and this is virtually complete. Scaffolding works will continue this month and the installation of the first mast climbers will begin shortly.

Keepmoat are in the process of contacting residents regarding resident profiles and measuring flats for the temporary wall installation. It is vitally important that Keepmoat can gain access when required and I would urge residents to contact Rachel Gladwin, the Resident Liaison Officer, as soon as possible as this will help to ensure works run smoothly and that you are kept fully informed of works affecting your property: Rachel's contact details are:

- Rachel.gladwin@keepmoat.com
- Mobile: 07827 233 080
- Site office: 0207 490 8851

A more detailed description of works will be sent out shortly and Keepmoat will advise individual residents in due course about dates when works to flats are to be carried out.

Important matters

Residents are asked to note the following:

- Home Insurance – residents should contact their home contents insurance providers as soon as possible to advise that works are being

undertaken at the block. It is possible that the works will affect your insurance terms and conditions:

- Temporary Wall – when these are removed from flats, Keepmoat will undertake the required making good of areas that were disturbed. This will include repainting the wall and ceiling of the area immediately around where the wall was situated. This will be painted white, so that it forms a base for residents to then over-paint and match in with their existing décor. Given the range of colours and shades across the block, it is not possible for Keepmoat to match individual colours.
- Balconies – Balconies will not be accessible during the works, and Keepmoat will need access to these to carry out repairs and repainting. Accordingly, all balconies must be **COMPLETELY CLEARED** of all plants, furniture, ornaments etc. Keepmoat have arranged a special area for plants at the base of the block (please contact Rachel for details). However, it is individual resident's own responsibility to store any other items from their balconies.

I trust that the above is useful. However, if you have any queries please contact me.

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