

# Keep up

With the Great Arthur House project

May 2016, Issue 02



## Welcome to the second issue of Keep Up

### Project progress:

Works are now well underway on the West elevation. We have removed the existing façades on all four of the columns.

The next stage of works is in progress and involves repairing the existing pot walls, removing the balcony doors and concrete repairs.

### Keepmoat in the community

Keepmoat is committed to supporting the communities in which we work and we have a small budget to invest locally.

We are looking to run some free training sessions for residents, as well as community initiatives and would like to know your thoughts.

If you would be interested in training or know of any community projects you'd like us to support, please contact Community Impact Manager Julian Sanz on 07796 654 314 or by email to [Julian.Sanz@keepmoat.com](mailto:Julian.Sanz@keepmoat.com).

Inside

**Project progress**  
page 2

**Contact details**  
page 2



## Important reminders

### Resident profiles

If you have not yet received a resident information pack and completed a resident profile, please contact your RLO Rachel on 07827 233 080 or email [Rachel.Gladwin@keepmoat.com](mailto:Rachel.Gladwin@keepmoat.com).

If you are unable to be in your property between 8am and 5pm, we can post these through your door and they can be returned to the estate office.

### Resident garden

The garden area is kept locked and can be opened for you any time between 8am and 5pm Monday - Friday.

We are currently looking for residents who would happily volunteer to be a key holder for the garden, so that you can access the garden at weekends and evenings. If you are interested in volunteering, please contact your RLO Rachel.

### Respite area

Works can sometimes be disruptive, so we have created a respite area on the basement level of the south elevation, next to our site office.

Residents are welcome to use the respite area any time Monday to Friday between 8am and 5pm, except on the first Wednesday of each month, when a meeting will be held from 2pm onwards.



If you have any questions about the respite area, please speak to your RLO Rachel.



## Keep safe

**It is a Keepmoat policy that all site based employees and operatives carry photographic identity cards at all times.**

Each card includes five sections:

- the operative's name
- the company name
- date of site induction
- expiry date
- contract number



Every card also includes a full face photo of the operative to minimise the opportunity for bogus callers

**If you receive a caller without ID, refuse them entry.**

Remember, if you ever doubt the identity of a Keepmoat operative, you can contact your RLO Rachel on 07827 233 080.

## Know your team

**We run an open door policy on our projects, ensuring we are on hand to answer any questions or queries you may have.**

Our site is located on the basement level of the south side of Great Arthur House and is open Monday to Friday, 8am - 5pm.

Your dedicated project delivery team will be available during these hours and you can contact them using the numbers provided opposite.

**Rachel Gladwin, RLO**  
**07827 233 080**

As your primary point of contact, Rachel's role is to act as a central point of communication, ensuring you are kept fully informed about how the works affect you.



**Wayne Salter, Senior Site Manager**  
**07795 318 885**

Wayne will undertake the day-to-day management of construction activities, ensuring health & safety and quality control are upheld to the highest of standards.

