

**GOLDEN LANE ESTATE  
GREAT ARTHUR HOUSE  
Curtain Wall and Window  
Replacement Project  
RESIDENTS' UPDATE  
July 2016**



### Previously

Further to my previous newsletter in April 2016, and subsequent issues of 'Keep Up' issued by Keepmoat, I would like to further update residents regarding the above.

### The Current Situation.

Following installation of the temporary walls, Keepmoat have subsequently removed the existing wall and windows, and then weather-proofed all flats on the western elevation. Mast climbers are being installed on the eastern elevation, in preparation for works to begin on that side, and these should be ready for use in the near future.

Keepmoat have been carrying out the necessary surveys and concrete repairs on the western elevation. They are also due to start preparatory works for the redecoration of the kitchen and bathroom windows on all balconies, and will write to residents about this in due course.

The new windows for the flats on the side (north and south) elevations are being delivered this month. Keepmoat are to install a window at an empty property prior to carrying out the bulk of the works. This will give them the opportunity to identify potential issues and help ensure that the fitting of the new side windows in occupied flats goes as smoothly as possible. Residents will be invited to view the window from the interior of the flat once works are complete.

Works to the roof will also be undertaken over the next few months, including the removal of the existing monorail. As always, Keepmoat will continue to advise residents as and when any works affect individual flats.

### Other Matters.

Some residents have expressed some concern that works are not progressing as quickly as they would like. It is fair to say that various technical issues have been identified that need to be resolved before works to install the new main windows and curtain walling system can proceed. The City is working with Keepmoat and the design team to address these, and we are confident that works will be able to proceed in the near future. We will of course keep residents informed if the situation changes

Some residents have still not responded to Rachel Gladwin's request for customer profile forms to be returned. It is important that Keepmoat have these in order that they can take account of individual circumstances when they are planning the works. Please contact Rachel if you have any queries on this or any other matter related to the works

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I trust that the above is useful and would like to reiterate our thanks to residents for their continued cooperation and patience during the works. If you have any queries about the project, please contact me.

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